



ARBUTHNOT LATHAM

Bankers since 1833

Digital Performance Statistics

Arbuthnot Latham Open Banking (1 April 2024 to 30 June 2024)

Day	Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface	
			AISP response (milliseconds)	Error response rate (%)
1	100	0	557	2.42
2	100	0	577	1.94
3	100	0	582	2.26
4	100	0	582	2.16
5	100	0	570	2.27
6	100	0	570	2.62
7	100	0	548	2.61
8	99.93	-0.07	572	2.14
9	100	0	573	2.07
10	100	0	546	2.51
11	100	0	602	2.47
12	99.93	-0.07	574	2.63
13	100	0	574	2.47
14	100	0	566	2.36
15	100	0	542	2.40
16	100	0	572	2.22
17	100	0	593	2.38
18	100	0	607	2.18
19	100	0	623	2.54
20	100	0	590	2.79
21	100	0	595	2.63
22	100	0	638	2.72
23	100	0	605	2.24
24	100	0	612	0.04
25	100	0	653	0.04
26	100	0	619	0.04
27	100	0	617	0.04
28	100	0	615	0.03
29	100	0	658	0.06
30	100	0	615	0.03
31	100	0	559	0.05
32	100	0	563	0.12
33	100	0	555	0.03
34	100	0	565	0.03
35	100	0	536	0.03
36	100	0	526	0.04
37	100	0	563	0.05
38	100	0	595	0.10
39	100	0	562	0.03
40	100	0	575	0.08

41	99.75	-0.25	496	0.23
42	100	0	520	0.05
43	100	0	556	0.06
44	100	0	550	0.06
45	100	0	551	0.08
46	98.54	-1.46	546	0.05
47	100	0	548	0.05
48	100	0	529	0.06
49	100	0	518	0.06
50	100	0	506	0.05
51	100	0	513	0.05
52	100	0	521	0.09
53	100	0	534	0.17
54	100	0	543	0.06
55	100	0	536	0.05
56	100	0	542	0.05
57	100	0	478	0.07
58	100	0	487	0.05
59	100	0	462	0.06
60	100	0	506	0.05
61	100	0	503	0.05
62	100	0	524	0.05
63	100	0	537	0.05
64	100	0	499	0.07
65	100	0	543	0.08
66	100	0	561	0.14
67	100	0	565	0.06
68	100	0	579	0.07
69	100	0	601	0.04
70	100	0	565	0.06
71	100	0	557	1.02
72	100	0	588	0.81
73	100	0	525	0.05
74	100	0	514	0.23
75	100	0	542	0.13
76	100	0	553	0.07
77	100	0	528	0.09
78	100	0	507	0.04
79	100	0	568	0.06
80	100	0	608	0.06
81	100	0	606	0.05
82	100	0	612	0.04
83	100	0	596	0.05
84	100	0	589	0.05
85	100	0	557	0.04
86	100	0	574	0.03
87	100	0	553	0.14
88	100	0	553	0.08
89	100	0	583	0.04
90	100	0	590	0.07
91	100	0	606	0.05

Arbuthnot Latham Online and Mobile Banking (1 April 2024 to 30 June 2024)

Day	Availability Statistics				Performance Statistics	
	Online Banking		Mobile Banking		Online Banking	Mobile Banking
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)
1	100	0	100	0	448	415
2	100	0	100	0	536	430
3	100	0	100	0	503	431
4	100	0	100	0	459	451
5	100	0	100	0	486	441
6	99.79	-0.21	99.93	-0.07	459	419
7	100	0	94.31	-5.69	451	418
8	100	0	100	0	448	446
9	100	0	100	0	474	456
10	100	0	100	0	457	460
11	100	0	100	0	502	473
12	100	0	100	0	510	466
13	100	0	100	0	498	443
14	100	0	100	0	482	426
15	100	0	100	0	467	426
16	100	0	100	0	460	413
17	100	0	100	0	436	410
18	100	0	100	0	437	412
19	100	0	100	0	440	405
20	100	0	100	0	450	421
21	100	0	100	0	449	411
22	96.18	-3.82	96.04	-3.96	442	369
23	100	0	100	0	451	392
24	100	0	100	0	436	418
25	100	0	100	0	431	411
26	100	0	100	0	426	435
27	100	0	100	0	412	445
28	100	0	100	0	416	430
29	100	0	100	0	470	441
30	100	0	100	0	496	453
31	100	0	100	0	456	426
32	100	0	100	0	497	395
33	100	0	100	0	498	424
34	99.72	-0.28	99.93	-0.07	484	454
35	99.93	-0.07	100	0	453	391
36	100	0	100	0	424	377
37	100	0	100	0	481	422
38	100	0	100	0	470	396
39	100	0	100	0	422	426
40	100	0	100	0	429	454
41	99.67	-0.33	99.67	-0.33	409	422
42	100	0	100	0	418	439
43	100	0	100	0	454	430
44	100	0	100	0	444	424
45	100	0	100	0	416	412
46	100	0	100	0	440	452
47	100	0	100	0	442	452
48	100	0	100	0	444	419

49	100	0	100	0	423	424
50	99.5	-0.5	99.5	-0.5	423	397
51	100	0	100	0	440	435
52	100	0	100	0	441	406
53	100	0	100	0	449	388
54	100	0	100	0	449	381
55	100	0	100	0	446	387
56	100	0	100	0	400	420
57	100	0	100	0	436	434
58	100	0	100	0	453	428
59	100	0	100	0	446	408
60	100	0	100	0	439	370
61	100	0	100	0	402	393
62	99.86	-0.14	99.79	-0.21	401	380
63	100	0	100	0	436	381
64	100	0	100	0	483	390
65	100	0	100	0	534	392
66	100	0	100	0	436	450
67	100	0	100	0	401	448
68	100	0	100	0	422	436
69	100	0	100	0	436	421
70	100	0	100	0	402	444
71	100	0	100	0	422	436
72	100	0	100	0	442	462
73	100	0	100	0	406	493
74	100	0	100	0	455	475
75	100	0	100	0	450	408
76	100	0	100	0	429	444
77	100	0	100	0	419	463
78	100	0	100	0	426	440
79	100	0	100	0	441	466
80	100	0	100	0	422	449
81	100	0	100	0	426	450
82	100	0	100	0	422	445
83	100	0	100	0	380	430
84	100	0	100	0	386	448
85	100	0	100	0	477	485
86	100	0	100	0	530	482
87	100	0	100	0	508	496
88	100	0	100	0	499	473
89	100	0	99.93	-0.07	517	456
90	100	0	100	0	525	476
91	100	0	100	0	551	477